

Program: Disaster Services / Local Response

Responsible Agency: American Red Cross

25 word description: Disaster Services/Local Response provides for the basic disaster-caused emergency needs such as food, shelter and clothing to local disaster victims.

Providing a trained response to the scene of a single family fire or other disaster and immediate relief to those affected. Direct assistance may include: safe shelter, replacement of food, clothing, furnishings or medication and replacement of occupational necessities. Education efforts reduce the incidence or severity of individual disasters.

- Reduces time on the scene required by the Fire Department
- Prevents loss of job and income to the family
- Prevents application and receipt of unemployment benefits
- Prevents absence from school and loss of FTE funding for the school
- Reduces number and/or amount of local insurance claims factored into all insurance costs.

Impact on Governmental Expenses:

Local and State Government departments would be impacted by residents seeking immediate disaster related emergency care for shelter, clothing, food and mental health services (for FY 2009 this was 574 individuals in Escambia County, 292 of which were Pensacola residents or persons seeking shelter in Pensacola). 64% of those residents assisted in FY 2009 had no insurance

Local and State Government is responsible for the safety of its citizens and without the volunteer services of the American Red Cross, government staff would have to inspect risk and host shelters; provide life-sustaining refuge to evacuees and emergency personnel and train employees to manage the thousands of residents who seek shelter during times of disaster.

Service Categories: Emergency cost savings, Reduced need for governmental services

Direct Services Provided	Results
<ul style="list-style-type: none">• Response to victims of residential, single-family disasters with emergency lodging, meals, clothing, and food.• Provide shelter space for evacuees of large-scale disasters, including multi-unit fires, hazardous material incidents, terrorist events and tropical weather events.• Provide disaster mitigation by promoting long-term community preparedness through disaster education.• Recruitment, orientation, training and support of volunteers	<ul style="list-style-type: none">• 102 projected families will be assisted by single-family disaster responses. Recruit and train 25 volunteers needed to maintain Disaster Action Teams required to respond to disasters when requested within two hours• More than 100 persons trained in shelter management, training materials and instructors with materials required for opening shelters provided as part of Disaster Services/Local Response• The American Red Cross of Northwest Florida Disaster Action Teams assisted 302 individuals in Escambia County, 20 of which were Pensacola residents, with the immediate needs of food, clothing and shelter following disasters• In Escambia County during FY 09 the American Red Cross operated shelters during Tropical Storm Fay and Hurricane Gustav, sheltering a combined total of 272 clients, and providing 5,778 meals and snacks.

	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:	\$11,300	\$7,300
(Last Year) 2008/09 Funding:	\$9,300	\$7,300
(Current year) 2009/10 Funding Requested:	\$15,000	\$15,000
2009/10 Funding Recommendation:	\$4,300	\$7,300

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The committee feels that this program provides an invaluable service to the citizens of Escambia County and the City of Pensacola.
- The committee recommends that the City of Pensacola and Escambia County begin to use the vendor invoice system to reimburse expenditures on single family fires beginning in January 2010.

Program: Pearl Nelson Child Development Center

Responsible Agency: ARC Gateway

25 word description: The program provides developmental instruction, family support activities, therapy services (physical, occupational, speech), and early childhood/ Pre-K services for young children with developmental delays or disabilities.

Pearl Nelson Child Development Center provides intervention to families of infants and toddlers with developmental delays. The process includes instruction for the child and their family, computer and/or assistive technologies and therapies.

- Reduces frequency and intensity of Medicaid health care costs
- Prevents family separation which causes public assistance enrollment for the single parent
- Reduces need and cost for special education: 11% of those receiving early intervention needed special education vs. 38% of those that did not receive early intervention services.
- In FY 2009, 93% of clients have shown improvement in their developmental progress & 32% of children discharged needed fewer services.

Impact on Governmental Expenses:

Neuroscientific research indicates that brain development that occurs before age one is more rapid and extensive than at any other time in life, & much more vulnerable to environmental influences. Children born into poverty or with special health or developmental needs are especially susceptible. However, early intervention services in the early childhood years can reduce the effect of a disability by at least 30%, resulting in the need for fewer services over time. Further, future cost savings are very significant as children who receive early childhood services have a much lower rate of special education placement, grade retention, high-school drop out, crime and delinquency than children who receive no services.

Specifically, data shows that for every \$1.00 spent on early intervention services, a minimum of \$4.54 is saved in long-term care (special education, developmental services, residential placements, abuse & neglect, incarceration). Whether we consider the moral responsibility issue to affect change for the individual or the economic investment issue of long term cost savings, we obtain the same result of helping a child to reach their optimal potential!

Service Categories: Reduced need for governmental services, Promotes self-sufficiency,

Direct Services Provided	Results
<ul style="list-style-type: none"> • Developmental instruction for eligible/referred children with developmental delays or disabilities. • Provide developmental instruction support in the classroom setting for children enrolled with developmental delays or disabilities. • Provide at least 20 support or training activities for families with at least 5 parents in attendance for each activity. • Provide speech, occupational, and physical therapy services to eligible/ referred children 	<ul style="list-style-type: none"> • Provide instruction to approximately 124 children monthly and achieve an attendance rate of 75% or better for a total of 4,836 sessions/ hours of services. • Provide therapy services to an equivalent of approximately 200 children monthly & provide 10,000 sessions with an attendance rate of 75% or better. • 32% of the children discharged have required fewer services or no specialized services at all • 89% of clients' families have expressed an increased ability to cope or care for their child as a result of services.

	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:	\$11,000	\$12,900
(Last Year) 2008/09 Funding:	\$9,000	\$12,900
(Current year) 2009/10 Funding Requested:	\$9,000	\$12,900
2009/10 Funding Recommendation:		\$4,000 \$12,900

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The Committee feels that this is an excellent program, which provides outstanding services to clients and provides prevention services that benefit the entire community.

Program: Child Nutrition – Summer Feeding Program

Responsible Agency: Bay Area Food Bank

25 word description: The Summer Feeding Program is a federal reimbursement program that enables sponsoring organizations to provide nutritious breakfasts, lunches and snacks to at risk youth.

In 2009, the Bay Area Food Bank expects to distribute more than 11 million pounds of food, with nearly 1 million pounds destined for organizations in Escambia County. According to the United States Department of Agriculture, an estimated 12.6 million children live in U.S. households that were uncertain about having or could not get enough food at least part of the year. In Florida alone this number is estimated at more than 680,000 children under the age of 18, or a rate of 15.9 percent. According to the 2007 U.S. Census, 47.5 percent, or more than 31,600 children living in Escambia County Florida are living in food insecure households as described above. This means that many children may not know from where they will get their next meal.

The Bay Area Food Bank operates more than 35 Afterschool Snack sites in Alabama, Florida and Mississippi. In 2009, the food bank operated 40 Summer Feeding sites in Alabama and Mississippi. We have received positive results from the program in the form of community support, comments and media coverage. Both children and parents have expressed appreciation for the program.

Impact on Governmental Expenses:

The Summer Food Service Program allows for current federal reimbursement ranging between \$3.1825 for lunch/supper to \$1.815 for breakfast. Once certified by the State of Florida through training in Spring 2010, the Bay Area Food Bank will be able to submit for reimbursement on snacks beginning June 2010. It is estimated that approximately \$2.4 million in federal dollars went unused for this program in Escambia County in 2008. The availability of federal funding will allow us to sustain the program without making further request to the City of Pensacola and/or Escambia County. Creation of these programs could potentially reduce the amount of City/County funding to other nutrition programs and/or programs designed to bridge gaps in the federal/state lunch programs during after hours for school children.

Service Categories: Reduced need for governmental services, Improves health care

Direct Services Provided	Results
<ul style="list-style-type: none">Improved Quality of Life - Provide a two component snack to 400 children at after-school and community sites. Youth improved academic performance as a result of program.Provide a breakfast and/or lunch to children at feeding sites located in low-income areas during summer months.	<ul style="list-style-type: none">We are currently serving 140 students and seeking new sites to expand the program to reach more students. We are in the first semester of the program, therefore we are unable to provide data on the effect of the children's academic performance.400 food insecure children served during first year of program from June 2010-August 2010.
	<u>City</u>
(2 Years Ago) 2007/08 Funding:	\$3,500
(Last Year) 2008/09 Funding:	\$5,000
(Current year) 2009/10 Funding Requested:	\$5,000
2009/10 Funding Recommendation:	\$2,500 \$5,000

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- This funding is a one-time occurrence that will draw substantial federal funding in the upcoming fiscal year.

Program: Civil Citation – Big Impact

Responsible Agency: Big Brothers Big Sisters of Northwest Florida

25 word description: The Civil Citation-Big Impact program is designed to divert first time misdemeanor offenders through community service and group mentoring services. Expected outcomes are to increase: skills, values, opportunities, and confidence necessary to succeed and grow into productive citizens.

The Juvenile Justice System is overburdened with youth involved in non-serious delinquent acts. The system needs an alternative to incarceration for these youth but, at the same time provide swift consequences for their actions. Statistics show that during school days, juvenile crimes peak between the hours of 3 p.m. and 9 p.m. On non-school days the pattern of juvenile crime is similar to that of adults, which peaks at approximately 11 p.m.

Prior to implementation of this program in 2007, contact was made to the Escambia, Santa Rosa, Okaloosa, and Walton County Sheriff's Departments to see if they currently issue civil citations to juveniles. Escambia County did not, Santa Rosa County did but left the completion of set community service hours to the parent and child, Okaloosa County School Resource Officers only issued civil citations for tobacco possession, and Walton County does not issue civil citations.

Since the program began in Escambia County, 176 youth were given a second chance through the Civil Citation program and 85% of those youth completed their community service hours.

Impact on Governmental Expenses: Big Brothers Big Sisters Cost per Match - \$1,000; Cost of a high risk residential treatment facility for one year - as high as \$63,000

Youth matched with a Big Brother or Big Sister are less likely than their peers to commit violence at school, use alcohol or drugs, be truant and have better relationships with peers and family. As a result, these youth are more likely to have the necessary skills to become productive community citizens. As adults, these program participants are less likely to negatively impact the judicial, mental health and educational systems. Thereby, reducing costs to the city and county.

Civil Citation - Big Impact has helped provide a solution for officers who are overwhelmed with the current crisis of city and county budget cuts. Last year, the Escambia County Sheriff's Department went from 26 school resource officers to 14. The Pensacola Police Department lost 2 school resource officers. Providing a civil citation alternative could substantially reduce the number of school-related referrals and will provide an efficient and innovative alternative to referrals to the Department of Juvenile Justice for youth who commit minor delinquent acts and to ensure swift and appropriate consequences.

Service Categories: Decreased violence, Decreases strain on judicial and court system

Direct Services Provided	Results
<ul style="list-style-type: none">• One-to-one and group mentoring for youth• Community Service hours provided as a sanction• Civil Citation issued to youth in lieu of judicial handling.	<ul style="list-style-type: none">• 100 youth served annually in a mentoring relationship, where youth learn to serve as productive community citizens.• Goal: 100% of youth will complete their community service hours. Successful community service work will help to change the youth's view he/she might have of their community• 100+ youth will be given a second chance each year through civil citation -Big Impact! Successful completion of the program will keep youth out of the judicial system.

	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:	\$3,000	\$3,000
(Last Year) 2008/09 Funding:	\$2,500	\$3,500
(Current year) 2009/10 Funding Requested:	\$1,200	\$4,800

2009/10 Funding Recommendation: \$1,200 \$4,800

Human Services Appropriations Committee Comments:

- The committee feels that this program provides an invaluable service to the Escambia County Sheriff, the City of Pensacola Police Department and the Escambia County School District.
- The committee is aware that this is the last year of a 3-year Dept. of Juvenile Justice grant for the Civil Citation – Big Impact program, and the committee will likely eliminate funding for this particular program in the absence of DJJ funding next year.

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Program: Academic Remediation/Enhancement Program

Responsible Agency: Boys & Girls Club

25 word description: The Boys & Girls Club Education Program is a supplemental educational program that assists students with homework and tutoring, goal setting and career and employment planning for high school students.

The Boys & Girls Club is a geographic "safe haven" for local boys & girls. Safe from threats and challenges diverting youth from positive behavior and safe from having time on their hands with nothing to stimulate learning and growth. Of those that have regular attendance at the club, they are able to show measured improvement in relationships with others, improved grades and behavior.

- Helps prevent adjudication of youth in the program; reducing cost to law enforcement and local juvenile court system
- Improvement or maintaining school attendance and acceptable academic performance increases opportunities for future employment

Impact on Governmental Expenses:

The program reduces the cost to provide juvenile services to students through the juvenile justice system. Students who are in boys & Girls Club programs are less likely to be involved in crimes.

The cost for one child in the juvenile justice facility is \$20,000 per year.

Service Categories: Academic improvement, Reduces juvenile delinquency, Decreases strain on court system

Direct Services Provided	Results
<ul style="list-style-type: none">• Tutoring & homework assistance using the Smart Tutor curriculum.• 25 middle school and 25 high school students will be provided with tutoring and career development coaching• Provide Goals for Graduation program to middle and high school students.	<ul style="list-style-type: none">• 50 students will receive tutoring four times a week in reading and math. At least 50% of the youth will demonstrate an improvement in reading and math as measured by report cards and post tests from the Smart Tutor curriculum.• 25 middle and high school students will receive tutoring and homework assistance in subjects needed as reading and math. They will also be provided career development workshops using the Goals for Graduation program. 50% of middle and high school students will increase their grades in math and reading. 75% of high school students will improve skills in making sound decisions.• 25 middle and high schools students will design an individual plan for academic success and career development using the Goals for Graduation program curriculum. A minimum of 55% of students will complete the goals they set.

	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:	\$8,000	\$3,300
(Last Year) 2008/09 Funding:	\$6,500	\$3,300
(Current year) 2009/10 Funding Requested:	\$8,000	\$5,000
2009/10 Funding Recommendation:	\$3,000	\$5,000

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.

Program: Alcohol & Substance Abuse Prevention Education and Awareness Services

Responsible Agency: Community Drug and Alcohol Council

25-word description: A systematic approach to developing community awareness and skills that strengthen families and neighborhoods leading to healthy, productive, drug abuse and violence free lives.

Neighborhood specific concentration of intensive resiliency skill development that have proven to prevent substance abuse. This is coupled with provision of prevention information and resources through out the entire community.

- Residents not engaged in substance abuse are more likely to be in more productive occupational roles and thus less likely to negatively impact an array of community services, including law enforcement

Properly implemented, research-based parenting programs are effective. The very skills these programs develop of communication, setting and maintaining standards for behavior, and overall family management lessen the disarray of daily life and increase the likelihood that other daily activities will be successful. However, parents have to accept the need and possibility for change before they will participant in parenting programs. Even then other supports and influences often need to exist to keep the parents engaged in the process of learning and change.

Impact on Governmental Expenses:

Prevention results in cost-avoidance for the City and County governments in a number of ways. In our statement of need we discussed the role the family plays in the development of our youth as productive citizens of our community. Through increased parenting skill development, we will have better managed homes and less delinquent behavior by youth. The skills of communication and human relations developed by parents in our programs also help those parents succeed as productive citizens in the workplace.

In addition, as families are better able to function in a manner that is healthy and supportive for their children, the youth are better able to bond with family, community and school. This results in better educated youth who are able to hold jobs and contribute to the community. Each individual who becomes a productive citizen contributes to the community and its tax base. An individual who uses our welfare or criminal justice system will increase government expenses. It costs \$180.00 a day to house a juvenile in residential detention. (Source: Santa Rosa DJJ Council)

Service Categories: Reduces juvenile delinquency, Reduced need for governmental services

Direct Services Provided	Results
<ul style="list-style-type: none">• In collaboration with Habitat for Humanity, Pathways for Change and the Christian Women's Job Corps, provide evidence-based parenting programs to their clients who are parents.• Continue to provide Savvy Parent Series Forums to increase awareness in parents and other responsible adults to use prevention strategies.	<ul style="list-style-type: none">• Provide 7 offerings with 8 to 12 sessions each (depending on curriculum) serving 50 at-risk families. Parents will develop improved parenting skills. Increased skills and knowledge by 70% of parents completing the program.• Provide a minimum of 10 Savvy Parent and/or Savvy Teacher Forums in Escambia County with 4 being specific to the City of Pensacola. Parents and other adults will increase participation with prevention strategies.

	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:	\$5,000	\$6,100
(Last Year) 2008/09 Funding:	\$4,100	\$6,100
(Current year) 2009/10 Funding Requested:	\$3,500	\$6,000
2009/10 Funding Recommendation:	\$1,900	\$4,400

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Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.

Program: Keepin' It Real

Responsible Agency: Community Information Network

25 word description: Keepin' It Real is a community level project that promotes HIV prevention through outreach activities, role model stories, and prevention messages.

According to the U. S. Census Bureau Census 2000, Escambia County had a total population of 294,410 and of that total African Americans represented 22% (64,756) of the total population. African Americans/Blacks have been disproportionately affected by HIV and AIDS in Northwest Florida, accounting for 50% of AIDS cases and 41% of HIV cases, even though African Americans/Black comprise less than 25% of the general population in the region. Even though the community has been hit hard by the epidemic, several barriers may exist that pose obstacles to effective prevention efforts. African American men and women may perceive the epidemic as a disease of urban gay, white men and injection drug users rather than rural persons of color, resulting in low perceptions of risk.

Portable, culturally sensitive, and empirically supported interventions such as the ones CIN provides are needed to effectively reach the African American community. The interventions provided will support risk reduction within the African American community and provide HIV prevention education to the community as a whole.

- Community Information Network, Inc. provides prevention and educational service on HIV/AIDS and other health issues which disproportionately affect the minority communities of Escambia County and the City of Pensacola.

Impact on Governmental Expenses:

Individuals under medical care for HIV/AIDS treatment cost the state, city, and county millions of dollars yearly. This program will offer a HIV prevention interventions that will educate and increase the knowledge of community individuals, which will allow them to make better informed decisions when faced with involvement in risky sexual behaviors. Our goal is to increase the community's awareness of HIV/AIDS and its transmission. By increasing the awareness, the number of new infections each year may decrease or unfortunately the numbers may increase due to more accessible HIV testing provided by this project. Nevertheless, even an increase in HIV numbers impacts the city and county functional expenses by providing early detection of individuals at a healthier stage which requires less care than a person that does not know their status until symptom forces that person to seek HIV testing or treatment services.

Service Categories: Improves health care, Promotes self-sufficiency, Reduced need for governmental services

Direct Services Provided	Results
<ul style="list-style-type: none">Outreach Educators will be required to reach 200 Escambia residents monthly to inform them on HIV/AIDS intervention services the agency provide.Two HIV/AIDS presentations will completed for requesting groups or community events each month for a total of 24 for the year. Each presentation will be required to have a minimum of 10 attendees.Staff will perform a minimum of 25 individuals HIV test each month on residence of Escambia County.Each Outreach Educator will recruit and maintain a minimum of 5 Peer Advocates. Volunteers will allow stability for Keepin' It Real program by engaging their social network in HIV prevention programs	<ul style="list-style-type: none">CIN expects to make 4800 community contacts for the year to inform the community of the HIV prevention services available.After successful completion, 75% of the participants will have an increase knowledge of HIV/AIDS transmission and prevention methods.CIN expects to test a minimum of 300 clients by program year end. Testing number will increase in areas with high prevalence of HIV incidence by 5% with previous year as baseline.CIN expects to have 10 strong Peer Advocates available at all times.

	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:	\$3,000	\$1,200
(Last Year) 2008/09 Funding:	\$2,600	\$1,200
(Current year) 2009/10 Funding Requested:	\$2,600	\$1,200
2009/10 Funding Recommendation:	\$1,200	\$600

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- This program provides services that very few other organizations provide. All services are provided to clients at no charge.
- The committee recognizes limited funding sources for this program and suggests that Community Information Network pursue additional funding sources in the future.

Program: Avoidance of Premature Institutionalization of the Elderly

Responsible Agency: Council On Aging

25 word description: Through a continuum of direct home and community based services, the Council on Aging of west Florida assists adults age 60 and older to function independently in their own home versus expensive premature institutionalization.

Through a continuum of services, older adults are able to continue functioning in their own homes and in their neighborhoods.

- Reduces frequency and intensity of Medicaid health care costs and particularly costs associated with assisted living and nursing home facilities.

Adult independence is accomplished through the Council on Aging's following array of services: Case Management, Case Aide, Screening/Assessment, Meals-on-Wheels, Alzheimer's Program (facility-based respite), Adult Day Care, Adult Day Health Care, Congregate Meals, Recreation Services, Retired and Senior Volunteer Program (RSVP), Emergency Aid, Rise-n-Stride, Loan Closet, Good Neighbor, and Transportation. Foster Grandparent and Senior Companion service programs not only assist elders in remaining active, they contribute in a small way to financial independence through the provision of a stipend. Caregivers of frail elders also benefit through facility-based respite and other services.

Impact on Governmental Expenses: One of the main goals of the programs and services of COA is to prevent and/or reduce institutionalization among the frail elderly in Escambia County. According to a report from the Florida Policy Exchange Center on Aging, "... home and community based services (Meals-on-Wheels, Adult Day Health Care, etc.)... are cost effective alternatives to nursing homes and are overwhelmingly preferred by the elderly to institutional care. Studies have shown that there is substantial potential for cost effective and improved long term care in the expansion of home and community based services." The taxpayers of Escambia County and Florida bear the cost of institutional care through the tax supported Medicaid Program, which is significantly more expensive than the provision of home-based services. Thus, from both the humanitarian and economic points of view, everyone benefits from support of home and community based services for frail elders versus increased spending for institutional care. Every day that an elder individual remains independent, it saves the government \$135 (average rate) per day for Medicaid supplemented nursing home care (\$49,275 annually). The cost incurred for home and community based services varies based on services received, but is significantly less per person (average \$1,850 per person per year). A savings of approximately \$47,425 per year per person not institutionalized.

Service Categories: Improves health care, Promotes self-sufficiency, Indigent cost savings.

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Direct Services Provided	Results
<ul style="list-style-type: none"> Initial assessment and development of a Unified Care Plan (UCP) with annual reassessment. 	<ul style="list-style-type: none"> 2,000+ persons served. 63% of clients maintain or improve Activities of Daily Living (ADL) assessment score.
<ul style="list-style-type: none"> Volunteer recruitment, orientation, training, & placement. 	<ul style="list-style-type: none"> 1,000+ volunteers give more than 120,000 hours of service annually.
<ul style="list-style-type: none"> Hot meals are delivered to homebound elderly citizens through the Meals on Wheels program. 	<ul style="list-style-type: none"> 100,000 meals are delivered 5 days per week annually helping 66%+ of clients maintain or improve their nutritional status.

	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:	*	\$25,000
(Last Year) 2008/09 Funding:	*	\$25,000
(Current year) 2009/10 Funding Requested:	*	\$25,000
2009/10 Funding Recommendation:	*	\$25,000

* City of Pensacola Housing Department provides Council on Aging \$81,000 for FY 2010 through CDBG.

Human Services Appropriations Committee Comments:

- The Committee feels that this is an excellent program, which provides outstanding services to clients.
- The committee recommends funding to the program at requested level.

Program Name: Client Assistance Program

Responsible Agency: Deaf & Hard of Hearing Services of NW Florida

25 word description: Provides client assistance and training in utilizing programs and services that are available in Pensacola and Escambia County to individuals who are deaf and hard of hearing.

Hearing impairment is the number one disability in the United States, and often goes unrecognized because of its "invisibility." Many times these hearing impaired individuals live and work in isolation from others who are hearing impaired. Most inter-personal problems are caused, complicated, or worsened because of special communication needs and language differences. The need for an organization to provide specialized services and training to assist these people and to assist local businesses/agencies has prompted DHHS to develop an organized and measurable Client Assistance Program.

DHHS's first objective is to provide services and information that are very specific to the needs and interests of deaf and hard of hearing children, parents, and families. DHHS's second objective is to make a prompt and correct referral and follow up with the situation afterwards. Another objective is to assist third parties - such as social service providers, law enforcement personnel, employers, and other support service agencies - who contact DHHS with specific inquiries regarding the Americans with Disabilities Act, communication assistance, employment, and other issues relating to the hearing impaired individuals with whom they come in contact. Often, by creating awareness and introducing additional resources, DHHS is able to establish a trusting relationship with clients (hearing or deaf), solve immediate problems, and help those who qualify to obtain appropriate services.

Impact on Governmental Expenses:

Our community is concerned about issues relating to literacy and early learning readiness. They are key issues citizens recognize are tied to the attractiveness of Pensacola as a community. City and County of Pensacola

leaders realize that a positive "scorecard" in our schools equates to more dollars invested in our community. This is why funding to DHHS is exceptionally important. Many of our deaf and hard of hearing children are reaching kindergarten age without basic communication and language skills. Families with children who are hearing impaired ask for and need the support of this program to make sure their children grow into productive citizens of the community. The cost to our school system is staggering because revenue is tied to FCAT scores and many of these students are not prepared to take the tests. The lost potential to our community is immeasurable. If the City and County do not invest in our deaf and hard of hearing citizens, the cost becomes exponential. Children who don't have the tools to succeed during key developmental years cost us more tax dollars in the long run. Unassisted, some will graduate from high school and immediately begin drawing Social Security. Our Client Assistance Program alleviates costs for the City and County by helping employers engage this population as productive citizens in our community. Our program reduces the cultural and language barriers that impede progress and vital employment from taking place.

Service Categories: Improved self-sufficiency, Improves access to services, Reduced need for governmental services

Direct Services Provided	Results
• Client Assistance/Advocacy. 600 clients per year.	• Clients receive assistance in overcoming language and communication barriers and accessing public services. 75% of clients will receive direct assistance through advocacy and crisis intervention.
• Community Training. 36 outreach/training meetings per year.	• Local businesses and agencies improving access to services through in-service training, community forums, and printed materials. A minimum of 80 businesses will refer their supervisors and clients to our services.
• Family Resources Meeting. 12 Family Resource Meetings per year.	• Increased awareness of family's rights related to education & social services. 90% of participating families receive successful support through advocacy and resources.

	City	County
(2 Years Ago) 2007/08 Funding:	\$2,500	\$5,000
(Last Year) 2008/09 Funding:	\$2,000	\$5,000
(Current year) 2009/10 Funding Requested:	\$8,000	\$20,000
2009/10 Funding Recommendation:	\$1,000	\$5,000

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The Committee feels that this is an excellent program, which provides outstanding services to clients who are in need of specialized services.
- The committee commends United Cerebral Palsy for merging with DHHS, thus extending the longevity of this well needed service to the community.

Program: Sexual Abuse Treatment Program (SATP)

Responsible Agency: Lutheran Services Florida

25-word description: Sexual abuse treatment services for child victims and their families to reduce the trauma surrounding the abuse and to prevent the reoccurrence of abuse.

In addition to the therapeutic services, the therapists provide advocacy, education and support for the continued development of the advocacy center for this community. The advocacy center provides a complete continuum of services to child victims and their families in a safe and child friendly environment that is easily accessible to the community. The SATP provides the final stage of recovery for families, which directly impacts the welfare of the community.

This program focuses on the intervention for families who have children that have been sexually traumatized/abused. Research maintains that trauma requires some type of intervention. The earlier the treatment is provided, the less likely a child and family are to develop negative coping strategies such as sexually acting out, aggressive behaviors, withdrawing from healthy relationships and substance abuse. When a family is not able to effectively address their children's needs, a societal intervention is required. This program provides healthy integration of a traumatic experience which enhances the opportunity for the family to stabilize and improve relationships. Eighty to ninety percent of the parents in the program are untreated adult survivors of physical and/or sexual abuse. Our program serves to interrupt the cycle of abuse for multiple generations. Parents who address their own unresolved issues in treatment are free to learn new skills needed to be protective parents, provide better supervision and to be good role models, which allows support for their children's recovery. Families that resolve trauma minimize the risk for acting out in society. Children can develop effective problem solving skills and improve concentration and ability to pay attention which results in more success in school. Children who succeed in school are less likely to get into criminal activity, substance abuse and to develop a long-term mental illness.

Impact on Governmental Expenses:

This program focuses on the intervention for families who have children that have been sexually and/or physically traumatized/abused. Research maintains that trauma requires some type of intervention. The earlier the treatment is provided, the less likely the child and family are to develop negative coping strategies such as sexually acting out, aggressive behaviors, withdrawing from healthy relationships and substance abuse. When the family is not able to effectively address their children's needs a societal intervention is required. This program provides healthy integration of a traumatic experience which enhances the opportunity for the family to stabilize and improve relationships. 80-90% of the parents in the program are untreated adult survivors of physical and/or sexual abuse. Our program serves to interrupt the cycle of abuse for multiple generations. Parents who address their own unresolved issues in treatment are free to learn new skills needed to be protective parents, provide better supervision and to be good role models which allows support for their children's recovery. Families that resolve trauma minimize the risk for acting out in society. Children can develop effective problem solving skills and improve concentration and ability to pay attention which result in more success in school. Children who succeed in school are less likely to get into criminal activity, substance abuse and to develop a long-term mental illness.

Service Categories: Indigent cost savings, Reduced need for governmental services, Promotes self-sufficiency.

Direct Services Provided	Results
<ul style="list-style-type: none">Specialized sexual abuse treatment therapy to child victims and their siblings.Provide therapy to non-offending parents/caregivers.Provide presentations to agencies and community groups.Promote client safety by providing Expert Witness testimony in court and via Case Depositions and providing written documentation of treatment progression to Families First network.	<ul style="list-style-type: none">100 children served. 75% of youth report /demonstrate reduction of negative effects of sexual abuse after 3 months of treatment. 95% of children will not be reabused within one year.90 non-offending parents/caregivers served. 75% of clients report/demonstrate better ability to parent and establish safety in the home 3 months after treatment. 33% of total treatment hours are provided to non-offending parents/caregivers.2-6 presentations per year with an average of 10 participants per presentations. 90% of participants have increased knowledge or awareness.5 court appearances per year. 6 depositions per year. 75% of children served will not have contact with untreated offenders.

	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:	\$7,500	\$7,500
(Last Year) 2008/09 Funding:	\$6,200	\$7,700
(Current year) 2009/10 Funding Requested:	\$6,000	\$9,000
2009/10 Funding Recommendation:	\$3,000	\$6,000

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The committee feels that this is an excellent program, which provides outstanding services to clients.
- The committee feels that funding operational functions was initially intended to be short term as the program transitioned to the new facility several years ago, and the committee recommends that the program pursue additional funding sources to supplement rent payments at The Gulf Coast Kids House.

Program: Reaching Our Children

Responsible Agency: M&A Community Outreach

25 word description: The Reaching Our Children Project consists of character education and tutoring in academic subjects for the children of Cantonment , Florida.

Prior to the inception of M&A Community Outreach Center, Inc., there was no tutoring program to provide door to door operations to help children improve FCAT scores. M&A Community Outreach has served approximately 50 students with in-home tutoring services. M&A will continue to provide services to students in the Tate High School, Ransom Middle School, Sid Nelson and Jim Allen school zones.

Impact on Governmental Expenses:

With this program , children continue to learn to read and improve their skills in math, reading, and science along with making good daily decisions. By committing to these children , they stand a chance of becoming a major community figure and could help other children one day become successful in life.

Service Categories: Academic improvement, Reduced juvenile delinquency

Direct Services Provided	Results
• Reading & Language Tutoring. 50 students will receive tutoring once a week, for a total of 2,000 sessions.	• Improved reading and Language Arts grades as evidenced by improved grades on report cards and improved FCAT scores.
• Math Tutoring. 50 students will receive tutoring once a week, for a total of 2,000 sessions.	• Improved math grades as evidenced by improved grades on report cards and improved FCAT scores.
• Science, Math and Reading Group Activity. 50 students will participate in group activities twice a month.	• Improved Reading, Language, and Math skills demonstrated by participation and sharing of knowledge.
• Prevention and Intervention Group. 50 students will participate twice a month.	• Improved ability to make better choices and to improve social skills.

	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:		\$4,000
(Last Year) 2008/09 Funding:		\$5,000
(Current year) 2009/10 Funding Requested:		\$5,000
2009/10 Funding Recommendation:		\$2,500

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The Committee feels that this is an excellent program, which provides outstanding services to clients that are not served by any other organizations.
- The committee suggests that the program expand geographic constraints and begin to collaborate with area organizations that serve youth throughout the county.

Program: Milk & Honey Kid's Club

Responsible Agency: Milk & Honey Outreach Ministries

25 word description: An after school program and community service center that provides tutoring, mentoring, computer classes, and spring/fall/summer camps for at-risk children and youth ages 5-16.

Milk & Honey Kid's Club provides services to approximately 50 at-risk youth and children each year. Programs are designed to help strengthen children and youth to live up to their fullest potential academically and socially, and to provide a safe place during after school hours and during school breaks. The programs are held at the Fricker Center, which is located in the neighborhood in which Milk & Honey serves.

Milk & Honey's goal is to make a difference in the lives of at-risk children.

Impact on Governmental Expenses:

All of Milk & Honey's programs focus on building self-esteem and reducing unethical, destructive, anti-social and illegal behaviors. This change in behavior will result in a reduction in juvenile crimes. This would ultimately reduce the amount of detention centers that are currently needed.

Milk & Honey's girls program stresses sexual abstinence. A reduction in teen pregnancies will reduce the number of children on state resources.

Service Categories: Academic improvement, Reduced juvenile delinquency

Direct Services Provided	Results
• After school tutoring and homework assistance for 75 elementary school students. 194 sessions provided.	• Reading will improve by 1 grade level. 50% of participants will show an improvement in attendance. Improvement in confidence with school work.
• Workshops for girls ages 10-15 that will give them positive alternatives to sexual activity.	• 15 youth participate in 23 sessions. 100% of participants will show an increased knowledge of sexual awareness.
• Provide physical activities aimed at improving physical/mental health and social interaction of children between the ages of 5 – 16.	• At least 90 youth participate in a minimum of 1 hour of physical activity per day. Increase in physical activities will improve health and wellness as well as social interaction of participants.
• Provide counseling sessions for children ages 10 – 16 aimed at increasing their self-esteem and improving their attitudes and behavior.	• A minimum of 15 youth will participate in 23 sessions. Improved self-esteem, attitudes and behavior will help to decrease reprimands by 25% during the school year.

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	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:	\$5,500	\$1,500
(Last Year) 2008/09 Funding:	\$4,500	\$1,500
(Current year) 2009/10 Funding Requested:	\$28,000	\$10,000
2009/10 Funding Recommendation:	\$2,100	\$1,500

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.

Program: New Beginnings Recovery Homes for Women

Responsible Agency: New Beginnings Group, Inc.

25 word description: Providing housing, nutrition, support, fellowship, counseling & related recovery services to foster & promote growth, healing & restoration of meaningful, productive & spiritual lives return to mainstream living – absent reliance on drugs & alcohol.

Funding has helped Case Management services and Improvement of delivery of program services to enhance the quality of client's lives. New Beginnings has attracted, maintained, and compensated quality managers/staffers to manage the caseload with an effective staff/client ratio, including management of daily counseling, medical, dental, psychological & psychiatric issues, employment issues, household matters, and dealing with daily activities/schedules/crisis for our clients. Additionally, New Beginnings has acquired additional educational materials for groups for our clients.

Impact on Governmental Expenses: The New Beginnings program serves purposes that are directly beneficial to City of Pensacola and Escambia County interests, including:

- lessening the burdens of government to feed and house persons otherwise susceptible to the roles of unemployment, welfare, aid to dependent families, resources of the Public Defender's Office, and expenses (City and County) of incarceration;
- Combating community deterioration by restoring personal lifestyles consistent with mainstream living and social expectations;
- Lessening neighborhood tensions and criminal activity associated with drug and alcohol addictions by placing individuals in more Suitable constructive atmospheres;
- Elimination of prejudice and discrimination against alcoholics and the addicted by setting and implementing behavioral attitudes in conformity with community standards;
- Defense of human and civil rights secured by law; and
- Advancement of individual and public community education relative to chemical addictions and alcoholism, their causes and methods available for rehabilitation.

Service Categories: Reduced need for governmental services, Decreases strain on court system, Promotes self-sufficiency, Helps clients get back to work.

Direct Services Provided	Results
<ul style="list-style-type: none"> Provide housing, utilities, food and amenities for women demonstrating a commitment to restoring their lives from the ravages of the disease of addiction. Monitoring and facilitating application and access to community resources: education, transportation, medical, psychiatric, legal, vocational, employment, & family. Provide access to licensed professional counseling and psychiatric care (individual, group, and family). Group activity and fellowship. Conduct House meetings, individual mentoring sessions, peer pressure encouragement, accountability, facilitation of AA/NA, contact with sponsor, weekly assignments, and exercises. 	<ul style="list-style-type: none"> 80 clients served annually. 8,030 shelter nights provided. 24,090 meals provided. 100% of clients receive daily and fundamental needs. 100% of employment goals met. 100% participation in vocational rehabilitation. 87% of clients report no major slips or abstinence & life stability. 100% immediate attention to psychological and psychiatric needs. 100% Fellowship sponsors within 7 days. 100% completion of appropriate 12-step work. 100% of clients improved positive behaviors within 1 month of residency. 100% total abstinence drugs/alcohol. 93% successful completion of program based on client's initial commitment.
	<u>City</u> <u>County</u>
(2 Years Ago) 2007/08 Funding:	\$5,000 \$5,000
(Last Year) 2008/09 Funding:	\$5,000 \$5,000
(Current year) 2009/10 Funding Requested:	\$2,500 \$7,500
2009/10 Funding Recommendation:	\$2,500 \$7,500

Human Services Appropriations Committee Comments:

- The Committee feels that this is an excellent, highly effective program, which provides outstanding services to clients.
- The program provides a safe, stable environment and helps clients to become productive citizens.

Program: Direct Emergency Assistance for Local Working Poor

Responsible Agency: The Salvation Army

25-word description: To meet the emergency needs of persons that have stable employment and are experiencing an unexpected financial hardship that may cause a more costly expense.

Emergency assistance is provided for working families and individuals that would not be eligible for any other type of service. This direct assistance is a one time effort that successfully achieves a level of stability, helps to maintain employment or helps one to return to full employment.

- Reduces number applying for unemployment or other governmental benefits
- Reduces evictions and/or foreclosures
- Retains payments of taxes and other local fees
- Reduces the drain on other already taxed services

Impact on Governmental Expenses:

Provision of these funds allows persons that are not eligible for other emergency assistance to have an opportunity to request assistance in their time of need that may reduce a more costly expense.

Service Categories: Reduced need for governmental services, Indigent cost savings, Emergency cost savings, Promotes self-sufficiency, Helps clients get back to work.

Direct Services Provided	Results
<ul style="list-style-type: none"> • Financial Assistance: Rent/Mortgage, Utilities, Medical/Prescriptions, Misc. Assistance/ • Eligibility Appointments to determine the circumstances that caused the need for assistance. Establish household budget for all clients. • Life Skills Enrichment Classes 	<ul style="list-style-type: none"> • 242 clients served. 100% of clients served remain in their residence in the short term and continue with active utilities and maintain medical needs that assist with improvement of quality of life. • Clients have a better understanding of basic needs, life skills, and basic household budgeting. At least 70% of clients maintain a household budget for 6 months. • 48 classes taught to date in FY2009. Clients leave class with an Action Plan to improve their social and economic circumstances. 75% of participants attending classes complete at least 2 goals in a 12 month period.

	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:	\$10,000	\$6,100
(Last Year) 2008/09 Funding:	\$5,000	\$5,000
(Current year) 2009/10 Funding Requested:	\$7,000	\$7,000
2009/10 Funding Recommendation:	\$2,300	\$7,000

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The Committee feels that this is an excellent, highly effective program, which provides outstanding services to clients.

Program: Therapy and Assistive Devices for those with Speech or Hearing Deficiencies

Responsible Agency: Speech and Hearing Board through Baptist Health Care Foundation

25-word description: The Speech & Hearing Board provides financial support for speech and hearing diagnosis and treatment to those unable to afford help.

The results of screenings/assessment/evaluations enhance academic performance, improve communication skills, and also lead to an increased awareness of speech & hearing standards by child care workers.

Impact on Governmental Expenses: Individuals who do not possess appropriate speech or hearing skills are not able to function properly in society. They are not able to work and they are not able to keep up in school. The long term impact of one child not receiving services in a timely manner are not only detrimental to the child, they are expensive for the community. This child will not progress properly in school, not pass any state exams, not be able to garner work and not be able to support himself or his family. All of this will eventually require community intervention on multiple levels and cost potentially thousands of dollars. If on the other hand, that child is identified and treated prior to school, then many of those problems would not materialize. Likewise, if an adult who needs therapy to return to the work-force is denied treatment, they will most likely require community support. This program allows area residents to improve their quality of life while adding to the workforce.

Service Categories: Improves health care, Helps clients get back to work.

Direct Services Provided	Results
<ul style="list-style-type: none"> Screening children for speech and hearing impairments. Provide speech therapy sessions to individuals. Assistance to low-income individuals for speech, language, and hearing evaluations and treatment. 	<ul style="list-style-type: none"> 75 children are screened each year, and children who need therapy are identified leading to improved school and communication skills. 1200 therapy sessions will allow both children and adults to learn skills and become more productive, and ultimately improve their Quality of Life. 150 clients will receive necessary services to improve their quality of life and/or return them back to pre-injury levels.

	<u>City</u>	<u>County</u>
(2 Years Ago) 2007/08 Funding:	\$4,000	\$2,000
(Last Year) 2008/09 Funding:	\$3,300	\$2,000
(Current year) 2009/10 Funding Requested:	\$5,000	\$4,000
2009/10 Funding Recommendation:	\$1,000	\$1,000

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The committee urges the Speech & Hearing Board to pursue additional funding sources in the event that HSAC funds are not available next fiscal year.



HUMAN SERVICES APPROPRIATIONS COMMITTEE 2009/2010 Committee Comments for Review

Program: Disaster Services / Local Response

Responsible Agency: American Red Cross

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The committee feels that this program provides an invaluable service to the citizens of Escambia County and the City of Pensacola.
- The committee recommends that the City of Pensacola and Escambia County begin to use the vendor invoice system to reimburse expenditures on single family fires within their respective jurisdictions beginning in January 2010.

Program: Pearl Nelson Child Development Center

Responsible Agency: ARC Gateway

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The Committee feels that this is an excellent program, which provides outstanding services to clients and provides prevention services that benefit the entire community.

Program: Child Nutrition – Summer Feeding Program

Responsible Agency: Bay Area Food Bank

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- This funding is a one-time occurrence that will draw substantial federal funding in the upcoming fiscal year.

Program: Civil Citation – Big Impact

Responsible Agency: Big Brothers Big Sisters of Northwest Florida

Human Services Appropriations Committee Comments:

- The committee feels that this program provides an invaluable service to the Escambia County Sheriff, the City of Pensacola Police Department and the Escambia County School District.
- The committee is aware that this is the last year of a 3-year Dept. of Juvenile Justice grant for the Civil Citation – Big Impact program, and the committee will likely eliminate funding for this particular program in the absence of DJJ funding next year.

Program: Academic Remediation/Enhancement Program

Responsible Agency: Boys & Girls Club

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- Escambia County provides significant support for the organization by providing the facility and utilities at no cost to the organization.

Program: Alcohol & Substance Abuse Prevention Education and Awareness Services

Responsible Agency: Community Drug and Alcohol Council

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.

Program: Keepin' It Real

Responsible Agency: Community Information Network

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- This program provides services that very few other organizations provide. All services are provided to clients at no charge.
- The committee recognizes limited funding sources for this program and suggests that Community Information Network pursue additional funding sources in the future.

Program: Avoidance of Premature Institutionalization of the Elderly

Responsible Agency: Council On Aging

Human Services Appropriations Committee Comments:

- The Committee feels that this is an excellent program, which provides outstanding services to clients.
- The committee recommends funding to the program at requested level.

Program Name: Client Assistance Program

Responsible Agency: Deaf & Hard of Hearing Services of NW Florida

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The Committee feels that this is an excellent program, which provides outstanding services to clients who are in need of specialized services.
- The committee commends United Cerebral Palsy for merging with DHHS, thus extending the longevity of this well needed service to the community.

Program: Sexual Abuse Treatment Program (SATP)

Responsible Agency: Lutheran Services Florida

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The committee feels that this is an excellent program, which provides outstanding services to clients.
- The committee feels that funding operational functions was initially intended to be short term as the program transitioned to the new facility several years ago, and the committee recommends that the program pursue additional funding sources to supplement rent payments at The Gulf Coast Kids House.

Program: Reaching Our Children

Responsible Agency: M&A Community Outreach

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The Committee feels that this is an excellent program, which provides outstanding services to clients that are not served by any other organizations.
- The committee suggests that the program expand geographic constraints and begin to collaborate with area organizations that serve youth throughout the county.

Program: Milk & Honey Kid's Club

Responsible Agency: Milk & Honey Outreach Ministries

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The City of Pensacola provides significant support for the organization by providing the facility and utilities at no cost to the organization.

Program: New Beginnings Recovery Homes for Women

Responsible Agency: New Beginnings Group, Inc.

Human Services Appropriations Committee Comments:

- The Committee feels that this is an excellent, highly effective program, which provides outstanding services to clients.
- The program provides a safe, stable environment and helps clients to become productive citizens.

Program: Direct Emergency Assistance for Local Working Poor

Responsible Agency: The Salvation Army

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The Committee feels that this is an excellent, highly effective program, which provides outstanding services to clients.

Program: Therapy and Assistive Devices for those with Speech or Hearing Deficiencies

Responsible Agency: Speech and Hearing Board through Baptist Health Care Foundation

Human Services Appropriations Committee Comments:

- Funding for this program was reduced due to a 54% reduction in funding available from the City of Pensacola and a 22% decline in overall funds available to the Human Services Appropriations Committee this year.
- The committee urges the Speech & Hearing Board to pursue additional funding sources in the event that HSAC funds are not available next fiscal year.