

# **WILLIAM H. REYNOLDS**

## ***EXPERIENCE:***

- AUG 11-JULY 13 CITY OF PENSACOLA, FLORIDA** **Pensacola, FL**  
**City Administrator and Military Liaison**  
Chief Administrative Officer for Northwest Florida's leading community. Responsible for daily operations including oversight of 20 departments, 5 enterprise activities (seaport, international airport, natural gas company, golf course and tennis center) 850 personnel, and a total budget of \$220 million (\$50 million general fund).
- Redesigned fire department organization and staffing to provide more "boots on the ground" and resolve multiple layers of management dysfunction which resulted in 13 additional firefighters and increased fire rescue truck service delivery at an overall reduced cost.
  - Instituted major consolidation and reorganization efforts in the Community Redevelopment Agency, and the Neighborhood Services, Finance, Public Works and Engineering departments, in order to achieve operational efficiencies and reduce financial pressures on a shrinking general fund.
  - Successfully negotiated the transfer of the \$5 million West Florida Regional Library system to Escambia County.
  - Led the effort to cull \$4.6 million from the Pensacola International Airport operational budget following revelations of financial issues that resulted in a negative impact to the organizational bond rating.
  - Conducted significant review of Technology Resources Department that led to new organization leadership and the development of a focus on customer service.
  - Successfully reconstituted a non-profit for oversight of the Veteran's Memorial Park following revelations of significant financial irregularities with former organization. Formed the initial committee and moved the new organization to a non-profit status over a six-month period.
- JUN 10-JULY 11 WASHTENAW COUNTY, MICHIGAN** **Ann Arbor, MI**  
**Deputy County Administrator**  
Chief Operations Officer of Michigan's premier, and 6<sup>th</sup> largest county. Responsible for daily county operations and coordination between 20 departments, 1350 personnel and administration of a general fund budget of \$100 million. Focused efforts on sustaining world-class service delivery in trying economic times, establishing cooperative working relationships and facilitating efficient and cost effective programming.
- Conducted review of 78 discretionary county committees/boards/commissions in effort to determine if opportunities for consolidation or elimination existed.
  - Conducted reviews of county departments (Facilities Maintenance, Finance, and Veterans Services) resulting in increased service delivery both internally and externally at decreased cost.
  - Spearheaded the consolidation of the departments of Economic Development, Employment Training, and Community Development resulting in over \$500,000 in savings and better customer care.
  - Position eliminated due to \$50+ million dollar budget deficit over two budget cycles.

Jul 07-Jun 10

**CHIPPEWA COUNTY, WISCONSIN**

**County Administrator**

**Chippewa Falls, WI**

Chief Administrative Officer of Wisconsin's second fastest growing county. Responsible for leadership, general oversight, administration, coordination and management of county operations for 28 departments, 525 personnel, and a general fund budget of \$76 million.

- Successfully led 29 member county board in a reorganization of their committee structure to capitalize on efficiencies and streamline policy decision making.
- Created Department of Administration to provide consistent, effective, economical and efficient support services to county departments.
- Instituted a fair and equitable budgeting process that allowed all departments the same opportunity to compete for scarce resources.
- Led the county in its first successful strategic planning process.
- Conducted exhaustive prioritized review of all county programs to determine objective criteria for significant budget reductions due to revenue shortfalls. Lead the effort to review results and implement budgetary recommendations.
- Conducted review of Human Services Department and implemented changes resulting in \$11 million in savings within 3 years. Efficiencies gained allowed for a reinvestment in evidence based "best practice" programs that increased services to those most at risk.
- Conducted an efficiency, service delivery, and functional analysis study of the Forest and Parks Department, and revised the organization to better allocate resources and ensure citizen satisfaction. Developed a strong public/private partnership between the department and the public through outreach to key user groups and the establishment of a volunteer park steward program.
- Instituted 360 degree evaluation process for all department heads.
- Educated the county board on both the long-range fiscal impact of Wisconsin's budgetary crisis and the necessity for future long-term budgeting decisions.

Jun 05-Oct 06

**UNITED STATES SENATOR ARLEN SPECTER**

**Chief of Staff and Director of Communications**

**Washington, D.C.**

Senior government administrator and chief political, legislative, media and legal adviser to U.S. Senator and member of the U.S. Senate Appropriations Committee.

- Managed legislation, personnel, communications, policy, political matters, financial plans and over \$2.5 million budget for Washington, D.C. and seven state offices. Supervised staff of seventy.
- Served as liaison between senator and national/state leaders including White House officials, congressmen, governors, mayors, business and labor leaders.
- Worked extensively with state and municipal governments on employment generation, grant preparation, and economic development issues including brown field development and "smart growth."
- Conducted extensive evaluation and retooling of personnel department instituting personnel evaluations with a merit-based pay and bonus system.
- Created results oriented staff that consistently achieved constituent satisfaction.
- A leader of the confirmation teams for both Chief Justice John Roberts and Associate Justice Samuel Alito to the Supreme Court of the United States.

- Dec 00-May 04     **UNITED STATES SENATOR ARLEN SPECTER (cont.)**  
**Director of Communications and Legal Counsel**     **Washington, D.C.**  
Primary media and legal adviser for senior U.S. Senator, and Chairman of the U.S. Senate Veterans Committee.
- Planned and conducted all press and public interaction to include crisis management and strategic planning.
  - Helped craft significant post 9/11 homeland security legislation.
  - Participated in the Judiciary Committee oversight investigations of the FBI's management of pre-9/11 intelligence streams.
  - Served as Acting Chief of Staff for 8 months during COS' terminal illness.
- Jun 04-Jun 05     **UNITED STATES MARINE CORPS**  
**Executive Officer, Detachment 4-1, 4<sup>th</sup> Civil Affairs Group**     **Fallujah/Ramadi**  
**(Chief Operating Officer)**  
Senior Officer leading the team responsible for Civil/Military operations in the volatile Al Anbar Province, Iraq.
- Supervised a team of fifty municipal service specialists with expertise in justice systems, public utilities, engineering, government, law enforcement, medicine, economic development, communications, and public administration.
  - Operated as the lead contact with the Al Anbar Province civilian government and worked closely with the senior civilian leadership to develop a fully functioning government, and with local leaders on issues of employment, law enforcement and reconstruction.
  - Coordinated post-battle assessment of Fallujah infrastructure including transportation, electrical grid, food distribution system, water and sewer.
  - Assigned as the senior civil affairs and civil reconstruction advisor to the Iraqi Military Governor of Al Anbar Province following the battle of Fallujah.
  - Participated in both the planning and execution of the battle for Fallujah.
- Oct 97-Sep 99     **Senior Legal Advisor, 1<sup>st</sup> Marine Division**     **Camp Pendleton, CA**  
Chief Adviser to the Commanding General on all legal and ethical issues including major criminal investigations, senior-level ethics training and the conduct and review of felony prosecutions.
- Supervised eight felony prosecutors.
  - Served as crisis communicator for several major incidents involving Marine Corps commands and personnel.
  - Conducted a major review of several complex investigations (Texas Rangers, FBI, and Department of State) regarding an international incident that occurred during a counter-drug operation on the border with Mexico that resulted in the death of a Mexican civilian. Actions helped to prevent the wrongful criminal prosecution of five Marines.
  - **The Marine Corps' nominee for the 1998 American Bar Association Military Attorney of the Year, and the 1998 Federal Bar Association Attorney of the Year.**

Oct 96-Oct 97	<b>UNITED STATES MARINE CORPS (cont.)</b> <b>Commander, Camp Schwab</b> Officer responsible for the management and security of a 4,500 person military Compound. Supervised staff of eighty-five. <ul style="list-style-type: none"><li>• In addition to general management responsibilities, conducted oversight of water treatment facilities, fire, emergency, and security services.</li><li>• Monitored major construction projects for contract compliance in conjunction with Department of Defense and Japanese Government officials.</li><li>• Conducted an extensive review and reorganization of the camp's security including a detailed examination and upgrade of the physical security measures and the retraining of counter-terrorist response teams.</li><li>• Commander of the Emergency Operations Center (EOC) during Typhoon Tina, Super Typhoon Winnie and Super Typhoon Oliwa.</li><li>• As a political officer and community relations ambassador, developed and implemented a comprehensive press/community relations strategy that reinvigorated Japanese and American relations following an international crisis generated by a high profile criminal case involving U.S. servicemen.</li><li>• <b>Formally recognized for actions as a Goodwill Ambassador by the Japanese Government and several local Okinawan municipal governments.</b></li></ul>	<b>Okinawa, Japan</b>
Aug 92-Oct 96	<b>Prosecutor and Investigations Attorney</b> Tried in excess of 200 criminal cases in Federal court, and was consistently ranked by superiors as the best legal counsel in the Department of Defense's most litigious circuit. <ul style="list-style-type: none"><li>• <b>Honor Graduate Naval Justice School.</b></li></ul>	<b>Camp Pendleton, CA</b>
<b>EDUCATION:</b>	<b><u>HARVARD UNIVERSITY, JFK School of Government</u></b> <b>Master in Public Administration, June 2000</b> <b>JFK Service Award for Exceptional Commitment to Community and Public Service</b>	<b>Cambridge, MA</b>
	<b><u>DEPAUL UNIVERSITY, College of Law</u></b> <b>Juris Doctor, June 1991</b> <b>Dean's Honor Scholar</b> <b>Journal of Arts and Entertainment Law</b>	<b>Chicago, IL</b>
	<b><u>GREENVILLE COLLEGE</u></b> <b>Bachelor of Arts, <i>cum laude</i>, June 1988</b> <b>Majors - History and Political Science; Minor - Sociology</b> <b>Varsity Letterman - Football</b>	<b>Greenville, IL</b>
<b>PROFESSIONAL MEMBERSHIPS:</b>	International City/County Management Association, American Society for Public Administration, Rotary International, Veterans of Foreign Wars and the American Legion.	
<b>OTHER:</b>	<b>Retired Lieutenant Colonel in United States Marine Corps (Top Secret/SCI Clear</b>  Admitted to the Illinois State Bar, U.S. District Court for the Northern District of Illinois, U.S. Navy-Marine Corps Court of Criminal Appeals, the U.S. Court of Appeals for the Ninth Circuit, and the Court of Appeals for the Armed Forces.	